



**SAN BERNARDINO COUNTY AGRICULTURE / WEIGHTS & MEASURES
 CONSUMER PROTECTION DIVISION**
 777 E. RIALTO AVENUE, SAN BERNARDINO, CA 92415-0720
 TELEPHONE (909) 387-2140 • TOLL FREE (800) 734-9459 • FAX (909) 387-2449
 EMAIL: awm@awm.sbcounty.gov

**Use this form for complaints about:
 Price Overcharges (Scanners) or Incorrect Weight or Measure in Packages**

YOUR INFORMATION

NAME(S) OF PERSON SUBMITTING COMPLAINT:		DATE COMPLAINT SUBMITTED:
MAILING ADDRESS, CITY, STATE AND ZIP:		
CONTACT TELEPHONE (INCLUDE AREA CODE):	EMAIL:	

INFORMATION ABOUT WHERE THE COMPLAINT/PROBLEM OCCURRED

NAME OF BUSINESS:	DATE & TIME COMPLAINT/PROBLEM OCCURRED:
STREET ADDRESS, CITY, STATE AND ZIP:	
BUSINESS TELEPHONE (INCLUDE AREA CODE):	WEBSITE (IF APPLICABLE):

REASON FOR COMPLAINT

INCORRECT PRICE CHARGED AT REGISTER COMPLETE 1-3 BELOW	INCORRECT WEIGHT OR MEASURE IN PACKAGE COMPLETE 1-3 BELOW
1. NAME OF ITEM, BRAND NAME AND SIZE:	1. NAME OF PRODUCT, PACKAGE TYPE:
2. PRICE YOU WERE CHARGED:	2. WEIGHT OR MEASURE AS STATED ON LABEL OR POSTED:
3. POSTED OR ADVERTISED PRICE:	3. APPARENT WEIGHT OR MEASURE OF PRODUCT RECEIVED:

Was the business location notified of the complaint? YES NO Did the business try to resolve the complaint? YES NO

Our department is only able to investigate complaints that occur within San Bernardino County. If your complaint occurred in another county, please contact that county's Weights & Measures Department. County contact information can be found at: https://www.cdfa.ca.gov/exec/county/countymap/	FOR DEPARTMENT USE ONLY	
	DATE RCV'D BY DEPT:	RECEIVED BY:
	DATE ASSIGNED:	COMPLAINT NO.:
	ASSIGNED TO:	DATE CLOSED:
	COMPLAINT VERIFIED:	YES <input type="checkbox"/> NO <input type="checkbox"/>
	DATE OF RESULTS TO COMPLAINANT:	
IF COMPLAINANT NOT CONTACTED, PROVIDE EXPLANATION ON PG. 2		



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*Additional information for complaints about:
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FOR DEPARTMENT USE ONLY: INSPECTION NOTES AND SUMMARY OF RESULTS TO COMPLAINANT
