



San Bernardino County Fire Department Residential Assessment Program Questions & Answers

Q: I received a pamphlet on the gate of my home from the San Bernardino County Fire Department. What is this about?

A: The pamphlet is part of a public outreach program to assist the residents of San Bernardino County in the wildland urban interface areas to create fire safe and defensible homes.

Q: How can the fire department help me create a more fire safe and defensible home?

A: You can contact your local fire station to make an appointment to do a free assessment of your home and property. Your local fire station will offer you suggestions and guidelines that you the resident can make. If you do not want a physical assessment, your local fire station can review the assessment pamphlet with you over the phone.

Q: Will I be issued a citation if the fire department comes to my home?

A: This is an educational program only. There will be no charge or fees, and no punitive action taken by the local fire station toward the resident.

Q: I already had an inspection by CalFire. Why do I need an inspection from the County Fire Department?

A: San Bernardino County Fire is your local fire department, and will likely be the first to arrive in an emergency. We are not conducting inspections; we are conducting assessments at the owners request and making suggestions only. Our goal is to raise the level of preparation by residents.

Q: How do I make an appointment to have my local fire station do an assessment at my property and/or home?

A: To make an appointment, please call the Office of the Fire Marshal at (909) 386-8400 or email countyfirerap@sbcfire.org and provide your name, address, phone number, and the best time you can be reached. You may also visit your nearest fire station. To locate your closest fire station, visit http://sbcfire.org/fire_rescue/stations/default.htm.