Welcome to Delta Dental
What you need to know about transition of care

Your dental carrier will transition from CIGNA to Delta Dental on July 22, 2017. This is your effective date of coverage. In general, procedures started before this date are the responsibility of CIGNA, while procedures started on or after this date are handled by Delta Dental.

How do I select a dentist?
You can search for a DeltaCare® USA dentist at deltadentalins.com. Once you’ve chosen a dentist, simply select the dentist from the search option within the @Benefits online Open Enrollment system.

What if I’m in the middle of dental work?
Some procedures, like crowns, root canals or bridges, may require multiple visits. If you or a dependent started on a dental treatment plan before your dental coverage switched to Delta Dental, your previous carrier is usually responsible for payment.

For example:

• Root canals: If the pulp chamber of the tooth is open but the root canal has not been completed, the service is covered by your prior carrier.

• Fixed bridges and partial dentures: If the first impressions have been taken and/or abutment teeth fully prepared, the services are covered by your prior carrier.
What if I’m in the middle of braces?
If you or a dependent began active orthodontic treatment under CIGNA, you will enjoy the same orthodontic coverage under Delta Dental. (Active treatment means that tooth movement has begun.) You are responsible for the copayments of your previous plan.

If you began active treatment before July 22, 2017, you can continue to see the same orthodontist and receive coverage, even if your orthodontist is not part of the DeltaCare USA network. Just ask your provider to complete the DHMO Ortho Takeover Form and submit to DeltaCare USA on your behalf.

If you begin active treatment after July 22, 2017, you must see a DeltaCare USA network orthodontist to receive benefits. You will be responsible for the copays listed in your booklet:

- **Children to age 19:** $490 for comprehensive orthodontic treatment
- **Adults:** $490 for comprehensive orthodontic treatment

DeltaCare USA is underwritten in these states by these entities: AZ — Alpha Dental of Arizona, Inc.; CA — Delta Dental of California; NV — Alpha Dental of Nevada, Inc. Delta Dental Insurance Company acts as the DeltaCare USA administrator in all these states. These companies are financially responsible for their own products.