

Transition Tips

Reentry can be exciting and frustrating at the same time! To prepare for upcoming challenges, remember the following:

- Mentally prepare for the adjustment process.
- Ease into the transition. Allow yourself time to acclimate to the new environment.
- You will have to prove yourself.
- People will make many assumptions about who you are now.
- You will be different than when you left; Your family and friends will be different too!
- Expect to do some 'cultural catching up.' Clothes, trends, language, and more have changed.
- People will expect things from you, especially a plan for your life.
- The way you'd hoped things would be will be different from the way they are.
- Expect mood swings. It's possible you may feel ecstatic one minute and defeated the next.
- You will feel 'down' or depressed after the initial return 'Honeymoon' period.
- Seek support networks. Don't isolate yourself!
- Give yourself time to adjust.

211 Reentry Program

211 is an easy-to-access toll-free phone number, online database, and directory providing information and referrals for vital health and social services within the community. Dialing 2-1-1 is free and confidential with live, bilingual call specialists to assist you 24 hours a day and 365 days a year.

A Reentry Specialist who understands the barriers and solutions needed, will provide immediate access to information and referrals to assist you with a successful reentry into the community. Some of the information and referral services available include:

- Counseling
- Community Service
- Employment Assistance
- Emergency Food and Shelter
- Transportation Assistance
- Personal Hygiene Assistance

This service is provided free, by United Way in partnership with San Bernardino County Department of Public Health.

For Assistance:

DIAL 2-1-1

Or (888)-435-7565

Or Visit www.211SB.org

ID 211 (02/13)

Obtaining Important Documents



Inside you will find information on obtaining important documents and tips for successful reentry into the community.

Birth Certificate

Birth certificates are important documents used as a form of identification. Getting a passport, a social security card and some forms of employment require proof in the form of a birth certificate to show citizenship, age and place of birth.

To obtain a birth certificate visit:

San Bernardino County
Recorder-Clerk
Hall of Records Building First Floor
222 W. Hospitality Lane
San Bernardino, CA 92415-0022

Counter Service: Mon-Fri 8am - 4pm

Phone Inquires: Mon-Fri 8am - 4:30pm

The San Bernardino County fee for a search or certified copy of birth is \$23.00.

If you were born outside of San Bernardino County, contact:

California State Vital Records Office:
916-445-2684

Hearing Impaired: TTY 800-735-2929

If you were born in another state, contact the Registrar of Vital Records department in the state in which you were born.

Fees may vary in each county and/or state.

California ID/ Driver's License

The Department of Motor Vehicles (DMV) issues identification (ID) cards and driver's licenses. An ID or Driver's License is used to prove your identity and is required when applying for government assistance, to open a bank account, cash a check and may be needed when applying for a job.

Visit a local DMV office to apply for an ID or a driver's license. Make sure you have your Social Security number (you will need to get one if you don't have one), proof of birth date, and legal presence.

- ID cards cost \$24 for most applicants. A \$7 reduced-fee ID card is available for low-income residents.
- A Driver's License costs \$28.

All DMV fees must be paid in check, cash, or debit-card. Credit cards are not accepted.

DMV: 800-777-0133

Hearing Impaired: TTY 800-368-4327

Office Hours:

Monday, Tuesday, Thursday and Friday
8am - 5pm

Wednesday 9am - 5pm

Visit their website for locations:

<http://www.dmv.ca.gov>

Social Security Number

A Social Security Number (SSN) is given to US citizens, permanent residents, and temporary working residents. A SSN is needed to get a job, collect Social Security benefits and receive other government services. Many businesses, such as banks and credit companies, also ask for your Social Security Number as a way to identify you.

To apply for a Social Security Number and card, you must:

- Fill out an Application for a Social Security Card.
- Provide two separate original or certified copy documents, such as a birth certificate and a California ID or Driver's License.
- Take or mail your completed application and documents to your local Social Security Administration office.

City:	Address:	Zip:
BARSTOW	720 E. MAIN ST.	92311
FONTANA	10668 SIERRA AVE	92337
NEEDLES	1502 BAILEY AVE	92363
ONTARIO	1100 E. HOLT BLVD	91761
REDLANDS	1449 W. REDLANDS BLVD	92373
SAN BERNARDINO	605 N. ARROWHEAD AVE SUITE 101	92401
YUCCA VALLEY	56492 29 PALMS HWY	92284

Social Security Administration:

800-772-1213

Hearing Impaired: TTY 800-325-0778