



San Bernardino County CLIENT RESOURCE GUIDE 2015

Service	Phone Number
Get a certified birth or death record *See Note	(909) 381-8990
Get immunizations	(800) 722-4777
Get birth control or a pregnancy test	(800) 722-4777
Adopt a pet , get a dog license , or report an animal bite	(800) 472-5609
Get a food handler card	(800) 442-2283

*Note: This office can only issue certified copies of birth and death certificates for the current and previous year (most recent 24 months). Any certificates older than that would need to be requested from the San Bernardino County Recorder's Office at (855) 732-2575.

Persons in Family or Household Size	WIC Income Eligibility Guidelines Effective July 1, 2014 – June 30, 2015 www.wicworks.ca.gov				
	48 CONTIGUOUS STATES, D.C., GUAM AND TERRITORIES GROSS INCOME				
	ANNUAL	MONTHLY	TWICE-MONTHLY	BI-WEEKLY	WEEKLY
1	\$21,590	\$1,800	\$900	\$831	\$416
2	\$29,101	\$2,426	\$1,213	\$120	\$560
3	\$36,612	\$3,051	\$1,526	\$1,409	\$705
4	\$44,123	\$3,677	\$1,839	\$1,698	\$949
5	\$51,634	\$4,303	\$2,152	\$1,986	\$993
6	\$59,145	\$4,929	\$2,465	\$2,275	\$1,138
7	\$66,656	\$5,555	\$2,778	\$2,564	\$1,282
8	\$74,167	\$6,181	\$3,091	\$2,853	\$1,427
Each Add'l Member Add	+\$7,511	+\$626	+\$313	+\$289	+\$145

San Bernardino County DEPARTMENT OF PUBLIC HEALTH

351 North Mountain View Ave.,
San Bernardino, CA 92415-0010

Phone: (800) 782 - 4264
Fax: (909) 387 - 5330
TDD: (909) 387 - 4859

Mission



To satisfy our customers by providing community and preventive health services that promote and improve the health, safety, well being, and quality of life of San Bernardino County residents and visitors.

DEPARTMENT OF PUBLIC HEALTH CLINICS

Open to Serve your Comprehensive Health Needs

Please Call for Schedules and Appointments

(800) 722-4777

For more information visit us at: www.sbcounty.gov/dph

COMMUNITY HEALTH CENTERS

Federally Qualified Health Centers (FQHC)

- Primary care, pediatrics, immunizations
- Accept IEHP and Medi-Cal

ADELANTO

Adelanto Community Health Center
11336 Bartlett Ave., Ste. 11
Adelanto, CA 92301

HESPERIA

Hesperia Community Health Center
16453 Bear Valley Rd.
Hesperia, CA 92345

PUBLIC HEALTH CLINICS

(All Public Health Clinics accept Medi-Cal. Ontario Clinic also accepts IEHP for primary care services.)

ONTARIO

Public Health Center
150 East Holt Blvd.
Ontario, CA 91761

SAN BERNARDINO

Public Health Center
606 East Mill St.
San Bernardino, CA 92408

REDLANDS

Public Health Center
800 East Lugonia Ave., Ste. F
Redlands, CA 92374

BARSTOW

Public Health Center
303 East Mt. View St.
Barstow, CA 92311

BIG BEAR

Public Health Center
477 Summit Blvd.
Big Bear Lake, CA 92315

NEEDLES

Public Health Center
1406 Bailey Ave., Ste. D
Needles, CA 92363



Healthy People in Healthy Communities





CHILD, ADOLESCENT, AND FAMILY SERVICES

Family Health Services

(800) 227-3034 or (800) 722-3777

- Referral for physical check-ups for children from birth to 20 years old and early prenatal care to low income women
- Resources for families coping with Sudden Infant Death Syndrome (SIDS)
- Tobacco, alcohol, and drug cessation services for pregnant women
- Free home lead inspection (pre-1978) for children with a confirmed lead level ≥ 5 mcg/dl



Car Seat Safety (800) 782-4264

- Low-cost car seats for infants and children up to 8 years old and 4' 9" tall
- Classes on the correct use of car seats and seat belts to prevent injury



Women, Infants and Children (WIC)

(800) 472-2321 or (909) 252-5170

- Nutrition education and vouchers for foods such as fruits and vegetables, whole grain bread, tortillas, cereal, milk, cheese and eggs for pregnant, postpartum, breastfeeding women, infants and children under age 5 (*income guidelines on back cover*)



California Children Services

(909) 458-1637 or (866) 722-6227

- Provides case management and medical care for children and young adults up to age 21 with eligible physically handicapped conditions



CLINIC SERVICES

Reproductive Health Services

- Pregnancy testing and counseling
- Birth control methods, including emergency contraceptives
- Pap and breast exams
- Mammogram referrals for women over 40 years
- Parental consent not required for teens
- STD testing and treatment



Primary Care

- General medical care
- Health screenings



Pediatric Care

- Well-child exams, sick visits, school/sports physicals and immunizations



Prenatal Care

- Prenatal care for pregnant women
- Help with Medi-Cal applications for pregnancy care

Immunizations

- Routine shots to prevent illnesses for children and adults
- Vaccines for adults and children traveling outside the US



Tuberculosis

- Skin test, X-rays and treatment

HIV / AIDS

- HIV testing and treatment
- Medical services and AIDS Drug Assistance Program (ADAP) enrollment for persons living with HIV/AIDS



**Contact Us at (800) 722-4777
For All Clinical Health Services**

DISEASE CONTROL AND PREVENTION

Healthy San Bernardino Website

www.HealthySanBernardinoCounty.org

- One-stop online source for community health data

Coordinated Asthma Referral and Education (CARE) Program

(800) 782-4264

- Free home assessment, asthma management and supplies for children under 18 who have asthma



Communicable Disease Helpline

(800) 722-4794

- Get answers to questions on diseases like Hepatitis, flu, MRSA, tuberculosis, food-related illnesses, and disease prevention



ANIMAL CARE SERVICES

Animal Care and Control (800) 472-5609

- Pet adoption services and animal shelter information
- Dog licenses
- Spay / Neuter vouchers
- Responds to complaints of animal abuse and other related issues



Veterinary Services (909) 387-9175

- Animal establishment permits

**Call 211
For resource referrals
and information.
Services are low-cost
or free.**

ENVIRONMENTAL HEALTH SERVICES

Food Protection

- Responds to complaints of suspected food poisoning, unclean conditions and food-related issues
- Inspects places where food is eaten, made, or sold and places letter grade cards



Housing / Property Improvement

- Responds to complaints of unsafe multi-family and transient dwellings in the County



Medical Waste / Tattoo

- Inspects tattoo and permanent make-up facilities

Mosquito / Vector Control

- Responds to complaints of mosquito breeding sources, including non-maintained residential swimming pools and standing water
- Responds to service requests for control of mosquitoes, flies, ticks, fleas, roaches, Africanized Honey Bees, etc.



Recreational Health

- Inspects public swimming pools, waterslides, spas, and lakes for possible health and safety hazards
- Responds to complaints of unhealthy conditions



Waste Management / Local Enforcement Agency (LEA)

- Inspects and permits landfills, transfer stations, composting facilities, and refuse vehicles

Water/Wastewater and Land Use Program

- Inspects and permits small community and non-community water systems
- Inspects and permits liquid waste pumpers

**Contact Us at (800) 442-2283
For All Environmental Health Services**