



# COMPLAINTS



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The Grand Jury receives citizen complaints throughout the year. Every complaint is reviewed and a determination is made regarding the jurisdiction of the Grand Jury and each particular complaint.

If jurisdiction is confirmed and the complaint warrants investigation, it is assigned to an appropriate committee. At times, an ad hoc committee is formed to investigate specific complaints. The complaint would then be investigated and the outcome reported to the Grand Jury.

The process to submit a complaint is to obtain a Confidential Citizen Complaint Form from either the Grand Jury website or by calling the Grand Jury office. Once completed and signed, the form is returned to the office. Although the Grand Jury normally does not investigate unsigned complaints, depending on the issue, it may conduct an investigation from an anonymous source.

The 2012-2013 Grand Jury received 30 new complaints and seven were referred from the 2011-2012 Grand Jury. Of those 37 complaints, 25 were assigned and investigated, with six of those investigations included in this Final Report. Nine complaints were not within the jurisdiction of the Grand Jury and the additional three are being referred to the 2013-2014 Grand Jury.