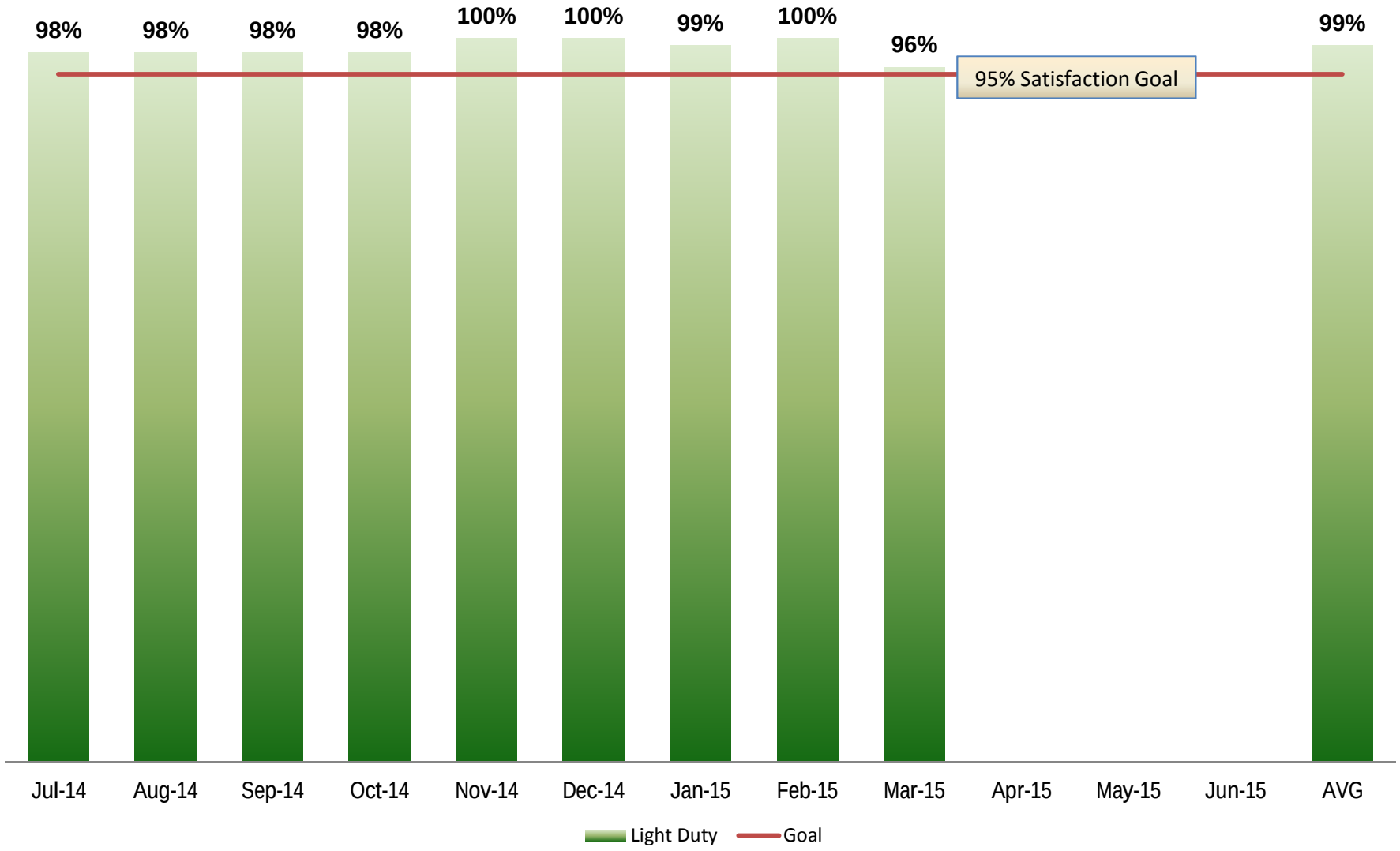LIGHT DUTY OVERALL CUSTOMER SERVICE
FY 2014-15